Zoho Connect

Comparison between Internal & External Networks

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Comparison between Internal & External Networks

	Internal Network (Ultimate Plan)	External Network
Posts & Feeds		
Like, Comment, Share, Attach, #hashtags & @mentions	✓	✓
Polls	✓	✓
Events	✓	✓
Announcements	✓	✓
Questions	✓	✓
Company Wall	✓	✓
Private Posts	✓	✓
Ideas	✓	✓
My Schedule	✓	✗
Team Schedule	✓	✗
Social Advocacy	✓	✗
Mandatory Reads	✓	✗

Scheduled Posts	✓	✗
File Attachments	The maximum size limit is 50 MB per file for documents and up to 100 files can be attached per post. The maximum size limit for a video file is 200 MB.	The maximum size limit is 20 MB per file for documents and up to 10 files can be attached per post. The maximum size limit for a video file is 200 MB.
Translation support	✓	✓

Groups

Create Groups	Unlimited	Unlimited
Public Groups	✓	✓
Private Groups	✓	✓
All-hands Group	✓	✗
Multiple Group Admins	✓	✓
Group Channels	✓	✓
Group Level Permissions	✓	✓
Group Level Moderation	✓	✓
Categorize Groups	✓	✗
Dynamic Group Membership	✓	✗

Channels

Create Channels	✓	✗
Private Channels	✓	✗

Forums

Forum Categories	✓	✓
Forum Permission	✓	✓

Town Halls

Archiving completed Town Halls	✓	✓
Scheduling Town Halls	✓	✓
Moderation	✓	✓

Custom Applications

Custom Apps	Unlimited	Unlimited
Form Builder	✓	✓
Report Builder	✓	✓
Page Builder	✓	✓
Sharing	Only to Connect Groups	Only to Connect Groups
Basic Fields	✓	✓
Advanced Fields	✓	✓

	Prediction 10 Other AI - 30	Prediction 10 Other AI - 30
AI Fields		
File Storage	7 GB	7 GB
Records	200/user Max: 10000	10000
Export	✓	✓
Schema Builder	✓	✓
Record Comments	✓	✓
Email Notifications	500/day	500/day
Schedules	500/month	500/month
SMS	Can use own sms	Can use own sms
Workflow Rules and Actions	✓	✓
Inbuilt Approvals	✓	✓
Deluge Scripting	✓	✓
Permissions	5 permissions/App	5 permissions/App
Roles	5 Roles/App	5 Roles/App
External Calls	500/day	500/day
Workflow Statement	5000	5000
Developer API	500/day	500/day
Web Components	5	5

Surveys

Drag and drop builder	✓	✓
Survey Templates	✓	✓
No. of Survey Responses/month	No.of users in the network	3000/month

Files

Create & Edit Documents	✓	✓
Online File Storage	2 GB X No.of users in the network	200 GB per network
File Upload	✓	✓
File Upload Permissions	✓	✓
Files Upload from Cloud	✓	✓

Manuals

Create Manuals	Unlimited	Unlimited
Company Level Manuals	✓	✓
Group Level Manuals	✓	✓
Manual Permission	✓	✓
Public Manual	✓	✓
Article Version History	✓	✗
Custom Article Template	✓	✗

Tasks & Boards

Create Tasks	✓	✓
Boards	Unlimited	Unlimited
Board Permissions	✓	✓
Board Templates	✓	✓
Time tracking in Boards	✓	✗
Task Dependency	✓	✗
Public Board	✓	✗
Gantt view	✓	✓
Workload view	✓	✗
Categorize Boards	✓	✗
Dynamic Board Membership	✓	✗

Events

Create Company & Group Events	✓	✓
Custom Event Types	✓	✓
Calendar View	✓	✓

Notifications

Mobile Apps Push Notifications	✓	✓
Email notifications	✓	✓
Notification Settings	✓	✓
Group Notification Preferences	✓	✓
Custom Email for Notifications	✓	✓
Bot Notifications on Cliq	✓	✓

Company Directory

Reporting To, Employee ID (as a User Profile field)	✓	✗
Follow People	✓	✓
One-One Audio Call, Video Call, and Instant Chat	✓	✗
User Recommendation	✓	✓
Custom Profile Fields	✓	✓
Organization Chart	✓	✗

Admin Settings

Custom Logo & Favicon	✓	✓
Custom Domain	✓	✓
Custom Email Address	✓	✓

Custom CSS	✓	✓
User Management	✓	✓
Custom Roles	✓	✗
Network Level Permission	✓	✓
Active Directory Sync	✓	✗
Manage Groups	✓	✓
Multiple Network Admins	✓	✓
Network Analytics	✓	✓
Policies	✓	✓
Data Export	✓	✓
Two Factor Authentication	✓	✓
Multi Language Support	✓	✓
Single Sign On	✓	✗
Manage Apps at Network Level	✓	✓
Dashboard for Network	✓	✗
Gamification	✓	✗
Automation & Developer Space		
Incoming Webhook	100	50

Outgoing Webhook	100 (20k per day execution)	20 (10k per day execution)
Function API	100 (20k per day execution)	✕
Scheduler	100	✕
Custom Menu	100	✕
Workflow	100 (10k per day execution)	10 (10k per day execution)
Bulk User Sync	✓	✓

Live Broadcast

Live broadcast recording	✓	✓
Screen sharing	✓	✓

Video Conference

Number of participants	16	8
Video Conference Recording	✓	✕
Screen sharing	✓	✓
Video Conference for External Users	✓	✓

Integrations

Integrate with Zoho Apps	Unlimited	Unlimited
Integrate with 3rd party Apps	✓	✓
Web Tab	✓	✓

RSS	100 Configurations (300 post per configuration per day)	100 Configurations (300 post per configuration per day)

For more details on Zoho Connect, write to us at support@zohoconnect.com