



Zoho Creator Certified Business User

The Business User certification is designed for individuals in non-developer roles looking to foray into citizen development. The test will focus on no-code concepts in Creator.

Exam Details

Question Type : Multiple Choice Questions

Duration : 45 minutes

No of Questions : 40

Pass Percentage : 75%

Negative Marking : None

There are no mandatory requirements to attempt this exam.

This is an online test that can be taken from anywhere. The examination link will be shared via email, and the test must be attempted within 30 days of payment.

Each question carries 1 mark, and a score of 30 (75%) guarantees a Pass result.

Upon completion of the assessment, your score will be generated and displayed on the screen. In case of a **Pass** result, you will hear from us with further instructions. Your certificate and badge will be issued using our dedicated Developer Portal.

Syllabus

The test will focus on no-code features in Forms, Reports, Pages and Workflows.

1. [Data Modelling](#)
2. [Forms](#)
3. [Data Import](#)
4. [Reports](#)
5. [Pages](#)
6. [Understand Workflows](#)
7. Mobile layout customization (Refer respective component article in help center)
8. [Sharing](#)
9. [Customer portal](#)

10. Record Templates

Training and Resources

The best way to prepare for the test is to attend our associated training event - [Creator Training for Business Users](#). A 12 hour course spread over a period of three days, it provides hands-on training with live experts. You will be given one free attempt of the Business User Certificate examination at the end of the course. Courses are available in multiple regions.

Self learning resources

1. [Quick Start Guide](#)
2. [Zoho Creator eBooks](#)
3. [User Guide](#)
4. [API Guide](#)
5. [Deluge Reference Guide](#)
6. [Tutorial Videos](#)
7. [Deluge Interactive Tutorial](#)
8. [Feature webinars](#)
9. [Creator Community Learning Series](#)

Certificate Integrity and Validity

The Business User certificate is a non-transferable entity issued to an individual as an accreditation of a standard skill set in Zoho Creator. It cannot be issued to an organization.

Each certificate and badge bears a unique Certificate ID. The certificate is valid for a period of 2 years from Date of Issue.

If you have any further questions, please write to us at training@zohocreator.com

Good luck and best wishes!
Team Zoho Creator